

## Quick Help and Tips



What should I do if I have a snowy picture (or a blue or black screen)?

Check to make sure your TV (and if connected, your VCR) is tuned to the correct channel (3 or 4) or input. Try using the RECOVER button on the remote control (see below).



Why do some of the channels in the Program Guide have a red background?

These channels are not available in your current subscription. If you would like to subscribe to these channels, visit [dishnetwork.com](http://dishnetwork.com) or press the DISH button on your remote.



Why doesn't my remote control my TV?

Your remote needs to be addressed using a code specific to the TV you are using. For instructions on how to address your remote and for address codes press the DISH button and select Service or see your *User's Guide*.



What should I do if my remote control doesn't seem to operate my satellite receiver?

- Try pressing the SAT Mode button.
- Make sure nothing is blocking the front panel of your receiver.
- Your remote control batteries may need to be replaced (alkaline batteries are recommended).
- Check the remote address (see *User's Guide*).



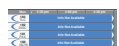
What would affect my satellite signal?

Check to see if there are any obstructions in front of your satellite dish. Sometimes new tree or plant growth can obstruct the signal between the satellite and the dish. If you are experiencing frequent signal interruptions, leave your TV on, press the SYS INFO button on your remote, and select Next twice to get to screen 3. Contact Technical Assistance shown on the screen.



What are the benefits of my satellite receiver being connected to a telephone line?

Keeping your phone line connected to the receiver enables you to take advantage of interactive TV services, Customer Support, or Caller ID. It will also allow you to use your remote control to order Pay-Per-View events or movies.



Why does the Program Guide display programs as "Info Not Available"?

Your receiver needs to take a download each night to get current program information. Press the POWER button to turn the receiver off and wait about 5 minutes for the download to occur.

**Tip:** To ensure your receiver has the latest program guide information and the latest software updates, press the POWER button to turn your receiver off when not in use.

**Tip:** Some receiver problems can be resolved by pressing and holding the POWER button on the front of the receiver for about 10 seconds until the green light goes out. After releasing the POWER button the receiver will return to normal operation within a few minutes.



## Enhance Your TV Experience

Tune to DISH Network  
FYI Channel 101

[dishnetwork.com](http://dishnetwork.com)

Press DISH button  
and select Service

See the  
User's Guide

## Using the Recover Button

Use the Recover button to get back to watching satellite programming if you accidentally change channels or inputs on your TV



1  
Press and hold the RECOVER button until all mode buttons light up.



2  
If you see this System Information screen, proceed to step 4. Otherwise, continue to step 3.



3  
Press the RECOVER button again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.



4  
Press the SELECT button to resume watching TV.

## QUICK REFERENCE GUIDE

### Satellite Receiver

Look inside for important tips to operate your satellite receiver



### Channel Directory

Note: All programming subject to change without notice. Go to [dishnetwork.com](http://dishnetwork.com) for a current directory.

A&E	118	•••	FOX News Channel	205	•••	SCI FI Channel	122	•••
ABC Family	180	•••	Fox Reality	190	•••	Science Channel, The	193	•••
AMC	130	•••	Fox Soccer	149	•••	ShopNBC	228	•••
America's Preview Channel	221	•••	Free Speech TV	9415	•••	SI TV	159	•••
Angel One	262	•••	Fuse	158	•••	Sleuth	198	•••
Animal Planet	184	•••	FX	137	•••	SOAPnet	188	•••
BBC America	135	•••	G4	191	•••	SPEED	150	•••
Beauty & Fashion Channel	225	•••	Galavisión	833	•••	Spike TV	168	•••
BET	124	•••	Go!TV	407	•••	Style	115	•••
Biography Channel, The	119	•••	Golf Channel, The	401	•••	TBN	260	•••
Bloomberg Television	203	•••	Great American Country (GAC)	167	•••	TBS	139	•••
Boomerang	175	•••	GSN	116	•••	TeleFutura (East) <sup>2</sup>	830	•••
Bravo	129	•••	Hallmark Channel	185	•••	TeleFutura (West) <sup>2</sup>	831	•••
BYUTV	9403	•••	Hallmark Movie Channel	187	•••	Tennis Channel, The	400	•••
Cartoon Network	176	•••	Healthy Living Channel	223	•••	The Movie Channel (West)	329	•••
CCTV-9 <sup>1</sup>	265	•••	HGTV	112	•••	The Movie Channel xtra (West)	330	•••
CCTV-E&F <sup>1</sup>	884	•••	History Channel, The	120	•••	TLC	183	•••
CMT	166	•••	History International	121	•••	TNT	138	•••
CNBC	208	•••	HTN	843	•••	Toon Disney	174	•••
CNBC World	207	•••	HorseRacing TV	404	•••	Travel Channel	215	•••
CNN	200	•••	HSN	222	•••	Turner Classic Movies	132	•••
CNN Headline News	202	•••	iDrive TV	217	•••	Turner South <sup>3</sup>	437	•••
Co!ours TV	9407	•••	Independent Film Channel (IFC)	131	•••	TV Guide Channel	102	•••
Comedy Central	107	•••	International Music Feed	157	•••	TV Land	106	•••
Court TV	204	•••	iShop	229	•••	TV Outlet Mall	219	•••
C-SPAN	210	•••	Jewelry Television	227	•••	TVG	405	•••
C-SPAN2	212	•••	KBS World <sup>1</sup>	9850	•••	University of California TV	9412	•••
CSTV	152	•••	Kid Tunes (Audio only)	976	•••	University of Washington TV	9404	•••
Daystar	263	•••	Lifetime	108	•••	Univision (East)	827	•••
Discovery Channel	182	•••	Lifetime Movie Network	109	•••	Univision (West)	828	•••
Discovery Health	189	•••	Linkmedia	9410	•••	USA Network	105	•••
Discovery Home	194	•••	LIME	264	•••	VH1	162	•••
Discovery Kids	179	•••	Men's Channel, The	218	•••	VH1 Classic	163	•••
Discovery Times	192	•••	Military Channel	195	•••	WE: Women's Entertainment	128	•••
Disney Channel (East)	172	•••	MSNBC	209	•••	Weather Channel, The	214	•••
Disney Channel (West)	173	•••	MTV	160	•••	WGN	239	•••
DIY	111	•••	MTV2	161	•••	<b>ADDITIONAL CHANNELS</b>		
Documentary Channel	117	•••	mun2	838	•••	AUDIO Music Channels	923-981	
E! Entertainment Television	194	•••	NASA	213	•••	BabyFirstTV	126	•••
Encore (West)	341	•••	National Geographic Channel	186	•••	DISH Network Pay-Per-View	455-539	
Encore Action	343	•••	NFL Network	154	•••	Local Channels	8000-9318	
Encore Drama	345	•••	Nickelodeon Games & Sports	177	•••	Regional Sports Networks	409-438	
Encore Love	346	•••	Nickelodeon/Nick at Nite (East)	170	•••	SIRIUS Music Channels	6001-6116	
Encore Mystery	344	•••	Nickelodeon/Nick at Nite (West)	171	•••			
Encore Wam	347	•••	Nicktoons Network	178	•••			
Encore Westerns	342	•••	NOGGIN/The N	169	•••			
ESPN	140	•••	Northern Arizona University	9411	•••			
ESPN2	144	•••	OLN	151	•••			
ESPN Classic	143	•••	Outdoor Channel, The	153	•••			
ESPNEWS	142	•••	Oxygen	127	•••			
ESPNu	148	•••	PAX TV	181	•••			
EWTV	261	•••	QVC	226	•••			
Fine Living	113	•••	Research TV	9400	•••			
Food Network	110	•••	Resort & Residence Channel	216	•••			
Fox Movie Channel	133	•••	RFD-TV	9409	•••			

\* FREE Spanish audio feed. Audio disponible en español.

1 = Available at no cost to all DISH Network customers. CCTV channels require a single-dish antenna configuration. KBS World requires a DISH 500+ or DISH 1000+ antenna and subscription to qualifying programming. Additional fees may apply for existing DISH Network customers to upgrade their dish antenna. 2 = TeleFutura East is available to subscribers in the Eastern and Central time zones. TeleFutura West is available to subscribers in the Mountain and Pacific time zones. 3 = Available in: Georgia, Mississippi, S. Carolina, Tennessee and sections of N. Carolina.

America's "Everything" Pak includes America's Top 180 package plus all four premium movie packages and NBA TV (channel 602).

### Movie Packages

HBO	
HBO (East)	300
HBO (West)	303
HBO2 (East)	301
HBO2 (West)	304
HBO Comedy	307
HBO Family	305
HBO Latino	309
HBO Signature	302
HBO HD**	9456

STARZ!	
Starz InBlack	355
Encore (East)	340

Starz (East)	350
Starz (West)	351
Starz Cinema (East)	353
Starz Comedy	354
Starz Kids & Family	356
Starz Edge	352
Starz HDTV**	9435

CINEMAX	
5StarMAX	314
ActionMAX	313
Cinemax (East)	310
Cinemax (West)	311
MoreMAX	312

### SHOWTIME UNLIMITED

FLIX	333
The Movie Channel (East)	327
The Movie Channel xtra (East)	328
Showtime Too	320
Showtime (East)	318
Showtime (West)	319
Showtime Beyond	323
Showtime Extreme	322
Showtime Showcase	321
Sundance Channel	332
Showtime HD**	9460

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\*\* Requires HD television and receiver.